

**TERMS OF REFERENCE FOR THE PROCUREMENT OF AT LEAST  
8 MBPS DEDICATED INTERNET SERVICE  
FOR DEPARTMENT OF FINANCE PERSONNEL TEMPORARILY STATIONED  
AT THE PHILIPPINE DEPOSIT INSURANCE CORPORATION**

	<b>MINIMUM MANDATORY REQUIREMENTS</b>
1. Approved Budget for the Contract	<b>PHP 175,000.00</b>
2. Internet Service	<ul style="list-style-type: none"> <li>• Wired with at least 8 mbps dedicated Internet Service</li> <li>• Committed Information Rate (CIR)/Committed Access Rate (CAR) of at least 8 mbps</li> </ul>
3. Telco service	<ul style="list-style-type: none"> <li>• At least 8 mbps dedicated telco service</li> </ul>
4. Term of service	<ul style="list-style-type: none"> <li>• From January 1 to September 2, 2018</li> </ul>
5. Set-up of other facilities	<ul style="list-style-type: none"> <li>• Installation of physical line/cable to be terminated at 8<sup>th</sup> floor of the building currently occupied by PDIC</li> <li>• Bidder shall provide the necessary hardware components like router with DHCP capability and modem</li> <li>• Hardware components (router/modem) setup/configuration and other line testing to be performed by the bidder in coordination with PDIC</li> </ul>
6. Completion of installation	<ul style="list-style-type: none"> <li>• Installation shall be completed within fifteen (15) calendar days upon issuance of Purchase Order.</li> <li>• PDIC shall issue a Certificate of Acceptance only after a successful testing of the Internet facility and working to the full satisfaction of designated PDIC representatives.</li> <li>• The date indicated in the Certificate of Acceptance shall be the basis for the start of the service and shall be reference for the billing period</li> </ul>
7. Others	<ul style="list-style-type: none"> <li>• Bidder should include all other required services for the setup of the Internet service. If not indicated in this proposal, any additional service not specified but is required to make the Internet facility operational shall be shouldered by the bidder.</li> <li>• Bidders are encouraged to conduct a site visit to accurately determine what would be needed during the installation phase.</li> <li>• Detailed technical specifications, if any, may be attached to the Bid.</li> <li>• Provision for renewal of services for such period and terms mutually agreed upon by PDIC and the winning bidder</li> <li>• Provision for additional technical services/assistance needed for installation of hardware components to further improve the service being provided by the bidder within the contract period</li> </ul>
8. Additional provisions to be included in the Contract but not limited to the following:	<ul style="list-style-type: none"> <li>• 24x7 technical support</li> <li>• Service level availability of at least 99.50%</li> <li>• Adjustment of monthly recurring cost on pro-rated basis in case of service interruption or unavailability due to causes within the control of the Internet Service Provider.</li> <li>• Provision for performance security by the winning bidder.</li> </ul>